



Grateful for What's Ahead

Welcome

To our ACMS Crossing Guard Team,
As we begin 2026, in this edition of CrossTalk, I want to express how grateful and inspired I am by the dedication, heart, and quiet heroism you bring to your corners every single day. The stories highlighted in this issue acts of courage, kindness, and service from across the country represent what we at ACMS already know to be true: you are the heart of our organization.

Whether you are braving cold mornings, guiding nervous kindergarteners, supporting your school communities, or stepping in during moments when your presence makes all the difference, your commitment shows. The examples in these pages, from heroic responses to helping stranded teachers, to the everyday patience and professionalism you bring to your corners, reflect the spirit that defines ACMS.

Your work is not just a job. It is a responsibility, a calling, and a service to families who trust you with what they value most, their children's safety. And you meet that responsibility with dignity, courage, and compassion.

As we move into 2026, we remain dedicated to equipping you with the tools, training, and support you deserve. From new ID cards to safety gear improvements and expanded resources, our focus is on strengthening the guard experience so you can continue doing what you do best: keeping kids safe. Thank you for representing the very best of ACMS. Thank you for showing up. And thank you for making a difference one intersection, one student, one shift at a time. I am proud to serve alongside you



Brian Brooks
Chief Operating Officer
All-City Management Services



At ACMS, our strength comes from the people who show up every day to serve and protect their communities. The Heart Behind the Vest campaign was created to spotlight those individuals, the ones whose dedication, compassion, and professionalism make a lasting impact. Martha Solario is one of many outstanding team members who embody these values so well.

With more than 25 years devoted to keeping children safe, Martha serves as an Area Supervisor who leads with both experience and heart. Her role goes far beyond operations and supervision. She is a mentor, a steady presence, and a trusted voice for the guards and teams she supports. While she carries many titles in both her professional and family life, the one she holds most closely is her commitment to people.



Throughout her career, Martha has built meaningful connections with the guards she leads, the schools she partners with, and the families who rely on ACMS every day. That care shows in the way she trains, the way she communicates, and the way she leads with patience, respect, and genuine concern for others. For Martha, safety is not just a responsibility; it is a promise.

Martha represents the heart behind the vest that lives throughout ACMS. Her story is one example of the many dedicated professionals across our organization who bring compassion, integrity, and pride into their work every day.

We are proud to highlight Martha Solario as part of our **Heart Behind the Vest campaign**, as we continue celebrating the people who make ACMS more than a company; they make it a community.



The rush is on.

Stay steady through spills, snow & nonstop movement
with comfortable, **slip-resistant shoes**.

All-City Management has partnered with “Shoes for Crews,” and we are offering shoes specifically designed with your safety in mind to all **ACMS employees**.

**\$20.00
OFF**

(Free General Shipping)

Old School Low-Rider IV
Unisex Black 36111

THE LEGENDARY SLIP-RESISTANCE SHOE

Satisfaction Guaranteed

SHOP NOW >>

- If you're not completely satisfied, you may return or exchange your shoes within 60 days of the original purchase.
- We offer flexible payment options, including credit card, debit card, and our Payroll Deduction Program, so you can choose what works best for you.
- All purchases made through the Payroll Deduction Program are subject to program guidelines.
- Enjoy your new shoes and STAY SAFE!

ALL AROUND ALL CITY



ACMS Crossing Guards continue to show us what it means to live a life of service. We are privileged to share stories of our Crossing Guards that truly represent what it means to selflessly “go above and beyond”

A REAL-LIFE HERO IN PLAIN SIGHT IN DALLAS, TX



With heroes often found in stories set in Gotham City and Metropolis, it's easy to overlook the real-life heroes among us. One such hero can be found right here in Highland Park, Texas. Christopher Taylor, affectionately known as “Mr. Chris,” is a beloved Crossing Guard at Armstrong Elementary School.

Recently, after finishing his shift at the end of a long week, Mr. Chris noticed a new kindergarten teacher, Laura McCormack, stranded with a flat tire. Without hesitation, he stayed after work to help, changing her tire and ensuring she made it home safely, offering calm reassurance along the way.

When Miss McCormack offered to compensate him, Mr. Chris politely declined, choosing kindness over recognition. Still grateful for his selfless act, she made sure his supervisor, Wanda Jefferson, and Police Chief Rowland were informed.

Highland Park ISD is fortunate to be part of a community with individuals like Chris Taylor, whose everyday kindness makes a lasting impact.

A BRUNCH OF THANKS: HONORING A CROSSING GUARD WHO MAKES A DIFFERENCE IN FORT WORTH, TX



The Fort Worth, Texas School District proudly celebrates the dedication of its Crossing Guards, everyday heroes who help ensure students arrive at school safely each day. This spring, the leadership team at Atwood Elementary School took a moment to show their appreciation, especially. Principal Joyce Bowen-Thomas hosted a brunch in honor of one of the school's valued Crossing Guards, Miss Venessa Burgess.

ALL AROUND ALL CITY



The celebration featured delicious food, thoughtful gifts, and heartfelt gratitude. As a highlight of the event, Principal Bowen-Thomas presented Miss Burgess with a certificate of appreciation, recognizing her commitment, care, and service to the school community. Fort Worth ISD is fortunate to be supported by individuals like Miss Venessa Burgess, whose dedication helps create a safe, welcoming environment for students and families every day.

CELEBRATING AN ACMS CROSSING GUARD IN ACTION IN THE CITY OF RIVERSIDE, CA

At ACMS, our Crossing Guards show up every day with one shared mission: keeping students safe. On Monday morning, one of our own, Aida Claudio, demonstrated extraordinary courage and professionalism while on duty.



At approximately 7:24 a.m., Aida Claudio had just clocked in and was walking to her assigned corner when she noticed a young boy running toward her, clearly distressed. Acting quickly and instinctively, Aida stepped in to protect the student and placed herself between him and a threatening individual. Her calm, decisive response allowed the child to safely reach the school.

Once the situation was no longer an immediate threat, Aida contacted 911, provided helpful information to responding officers, and documented details that assisted police in their investigation. Throughout the incident, she remained focused on her responsibilities and the safety of those around her.

ACMS leadership and school administration were promptly notified, and follow-up support was provided. Police confirmed the student was safe, and continued communication ensured Aida was supported in the days following the incident. Aida's actions are a powerful reminder of the important role crossing guards play in our communities. Her bravery, awareness, and dedication reflect the very best of ACMS and serve as an inspiration to all of us.

Thank you, Aida Claudio, for your commitment to safety and for representing ACMS with such courage and professionalism.

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ACMS EXPERTISE RECOGNIZED AT FOX 5 LAS VEGAS, NV ROUNDTABLE

Members of the Las Vegas community are increasingly looking to ACMS for guidance, support, and safety, especially during the busy holiday season. That trust was recently highlighted when ACMS representatives were invited to participate in a roundtable discussion hosted by FOX 5 Las Vegas.

The invitation reflects growing recognition of ACMS’s expertise and the important role our team plays in helping keep communities safe. While specific details of the discussion were limited, the roundtable itself served as a powerful platform to reinforce ACMS’s commitment to safety, preparedness, and community partnership during a time of year when these services matter most.



Being asked to take part in a local media discussion underscores the confidence community leaders and organizations place in ACMS. It also highlights the impact our work has beyond daily operations, positioning our team as trusted voices in conversations about public safety.

We’re proud to see ACMS represented at the local level and grateful to our team members whose dedication continues to strengthen our presence and credibility within the communities we serve.



New **ACMS** ID Cards Are Here!

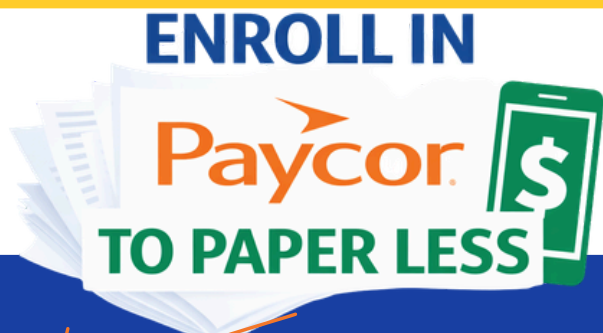
We're excited to share that ACMS ID cards have been updated! Our new ID cards are fresh, brand new, and more durable than ever before, designed to better represent both you and ACMS.

It's important that every team member receives their new ID card. If you have not yet received yours, please contact your Area Supervisor as soon as possible. Your supervisor will ensure that your information is submitted, allowing your new ID card to be issued without delay.

We truly appreciate your dedication and service, and we want to make sure your ID reflects the professionalism and pride of the ACMS team. Thank you for all that you do and for helping us keep our records up to date.



This message is brought to you by
the Administration Department.



How To: Opt in, Download & Print Your Electronic Forms W-2 & 1095-C

How to download the app

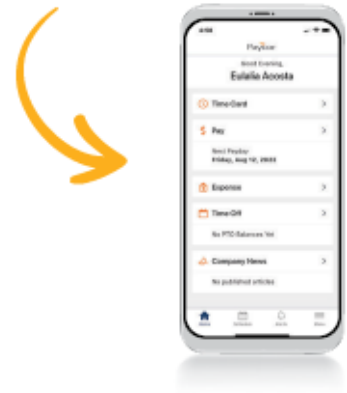
1. In Apple's App Store or the Google Play Store, search for Paycor Employee Mobile.

2. Download and install the app.

3. Once the app is installed, access it by entering your Paycor.com username and password.

4. When logging into the app for the first time, you are required to enter a multi-factor verification code.

5. If you are a new employee, you must register for a Paycor.com username and password at Paycor.com by clicking the Sign In button, then clicking on Register for a Username and Password. You can obtain your Access Code for registration from your payroll administrator.



How to opt in on a laptop, tablet, or desktop computer

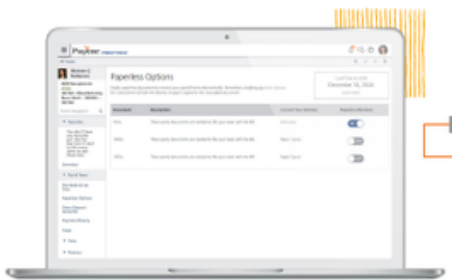
1. Log in to Paycor.

2. At the top click Pay Stubs

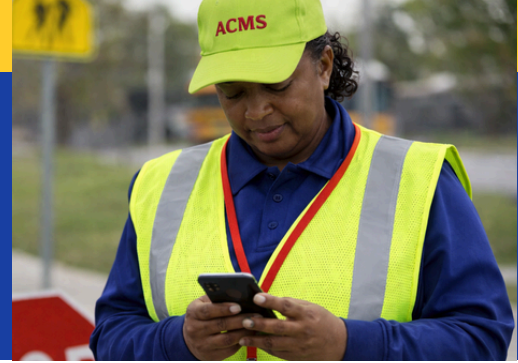
3. On the Pay & Taxes dropdown menu on the left-hand side side of the screen, click the Paperless Options tab.

4. To opt out of receiving paper Forms W-2, 1099, or 1095 and opt in to only electronic versions, click the Paperless Elections toggle by each option (on the right side).

5. When the Consent to Electronic Forms screen appears, review



ENROLL IN Paycor TO PAPER LESS



MOBILE



Opt in to Electronic Forms

How to opt in on a mobile device.

1. Select "Pay & Taxes" from the mobile home screen.
2. Select "Paperless Options".
3. Choose the form you'd like to opt in to paperless.
4. Click "Sign and Continue" to consent to the electronic forms.
5. Repeat for additional forms on the "Paperless Options" list.



How to download your forms on a laptop, tablet, or desktop computer:

1. Log in to Paycor.
2. Click Pay Stubs on the home screen.
3. Click the Tax Documents button at the top of the screen.
4. Click the W-2, 1099, or 1095 link.
5. At the top right, click the arrow icon.
6. Select where you'd like to save the document and then click Save.

How to print your forms on a laptop, tablet, or desktop computer:

1. Log in to Paycor.
2. Click Pay Stubs on home screen.
3. Click the Tax Documents button at the top of the screen.
4. Click the W-2, 1099, or 1095 link.
5. At the top right, click the printer icon.
6. Select your printer and click Print.



Additional Tips:



If an employee opts into a paperless W-2 and then is terminated, they will still receive their W-2 as paperless. Terminated employees maintain system access for 16 months. If they have issues logging in, they can reference these steps on [resetting password](#) and [user name lookup](#).



ENTER TO WIN
PRIZES

Grab your pencils, Ladies and Gentlemen... It's time to win some CASH. Look at the Picture below, and see if you can find the differences. Submit your answers to enter the CASH GIVEAWAY.



604760
* **ADMIT ONE** *
604760

- The first FOUR (4) submissions received with the correct answers will win \$250 each!
- All other correct submissions will be entered in a drawing to win one of the TEN (10) additional prizes worth \$150 each.

CONTEST RULES

- Answers must be submitted by email to Crosstalk@TheCrossingGuardCompany.com.
- You may either number your answers with the corresponding clue or scan in the completed picture with answers circled.
- Responses must be dated no later than April 8th, 2026

To be eligible to win, you must be a registered Crosstalk recipient and an active employee of ACMS

Winners will be notified by email no later than April 15th, 2026

SPOT 10 DIFFERENCES

